To Whom it May Concern,

FILED Western District of Washington at Seattly MAY 2 2 2016 CF The Washington LETT

I Dwayne Skow am responding to the notice regarding the sale of NorthWestern Mint, case number 16-11767-CMA. I'm not in agreement with accepting the terms and conditions of the action laid out in the notice. I expect full restitution for sales orders numbered 115611 for 383, 1oz silver stagecoach bars (\$5,672.23) and 125252 for 417 1oz silver stagecoach bars (\$6,067.35) with interest, but prefer to receive the 800 ounces of Stagecoach Bars. I find it disturbing that as late as March of 2016 I was notified that they are fulfilling my order but it was going to be delayed. It has become evident that this facility knew they would not be able to fulfill my order but continued to stall. Now they want to be released of their poor actions with nothing but a slap on the wrist while we the consumer will lose our investments.

Dwayne Skow

817-999-3831

11800 Stevens Dr. Ft. Worth, TX. 76126

		NORTHWEST TERRIT Remit To P.O. Box 2 Auburn, WA 9 Phone: 800-344 Fax: 253-735	o: 148 98071 4-6468		-
ales Order: 11	5611		nowlängament.		
Id To: DWAYNE SKOV 11800 STEVEN BENBROOK TX UNITED STATE	S DRIVE (76126	SI	hip To: DWAYNE SKOW 11800 STEVENS DF BENBROOK TX 761 UNITED STATES	_	
Order Date: Contact: Customer (D:	DWAYNE		Sales Person: Phone: Email:	guerraa 817-999-3831 dwayneskow@sbc	global.net
Terms:		eceipt of Inv.	Ship Via:		
Terms: fund/Repurchase, 10 Weeks		rom 95693 / Mr Skow is adding		is \$1,472.67 - Alea 500 11 1) ∩ I t⊊ Amount
Terms: fund/Repurchase, 10 Weeks	apply funds fi Mumber / Des	rom 95693 / Mr Skow is adding	100 oz, Balance due	Unit Price	Amount \$5,672.23
Terms: fund/Repurchase, 10 Weeks Qty Par	apply funds fi Mumber / Des	rom 95693 / Mr Skow is adding	100 oz, Balance due	Unit Price	Amount \$5,672.23

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Dwayne Skow

From:Bullion Customer Service <bullioncustomerservice@nwtmint.com>Sent:Friday, February 12, 2016 7:17 PMTo:dwayneskow@sbcglobal.netSubject:Order #115611 Delay Notification

Dear DWAYNE SKOW,

Your order 115611 was originally scheduled to ship this week. However, due to the unprecedented high volume of orders we have in line for shipping, it now appears that we may not meet our original shipping date. While we are making every effort to ship your order as soon as possible, it is possible your order may take an additional 30 days to ship. Your order is now scheduled to ship no later than March 14th, 2016, We apologize for the delay and appreciate your continued patience.

If you choose not to wait the additional thirty days for delivery, you can choose to sell your order back to us at current market prices anytime before the order is shipped.

If we are unable to ship any portion of your order by March 14th, 2016, you are entitle to receive either a full refund of the amount you paid or the prevailing market price of the item(s) you ordered, whichever is higher. Other options may be available to you as well.

ORDER SHIPPING NOTIFICATION

We have your e-mail address on file, and we will send you an e-mail the evening your order ships, which will include tracking information.

We appreciate your business and patience. If you have any questions that were not answered here, or you would like to place an additional order, please call our toll-free number at 800-344-6468, Monday through Friday, 6:00 a.m. to 5:30 p.m. and Saturdays 8 a.m. to 12 p.m. Pacific Time. You may visit our website anytime at http://bullion.nwtmint.com.

You can read the complete Bullion Terms of Sale governing this order by visiting http://bullion.nwtmint.com/buyingbullion.php. Relevant portions of that agreement are summarized below:

ORDER LIQUIDATION POLICY

When you place your telephone order, you enter into a binding contractual agreement with Northwest Territorial Mint to remit payment in full based on the prevailing market purchase price agreed upon at the time your order was placed. Should you choose to buy-back your order prior to the date of delivery, Northwest Territorial Mint will liquidate your position based on the prevailing market purchase price at the time of buy-back, provided you have properly paid us. You will be liable for any difference in the event of market loss. If the prevailing market price of the items has gone up since your order, Northwest Territorial Mint will pay you the higher prevailing market price for your items. However, in the event we are unable to ship your order by the date promised, we will contact you and give you the option of buying back your order based on the spot market price at that time or agreeing to wait an additional period of time for your order, which shall not be more than 30 days. If we are unable to deliver after that additional 30 day period we will pay you a full refund or the market gain (our listed buy price), whichever is higher.

SHIPPING TIME

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	P. Aub Phone	ERRITORIAL MINT LLC Remit To: O. Box 2148 urn, WA 98071 x 800-344-6468 253-735-2210	≁ '	
es Order: 125252	Sales Order Acknowledgement			
1 To:		Ship To:		
DWAYNE SKOW		DWAYNE SKOW 11800 STEVENS DRIVE		
11800 STEVENS DRIVE				
BENBROOK TX 76126 UNITED STATES	BENBROOK TX 76126 UNITED STATES		126	
Order Date: 1/5/2016	·····	Sales Person:	guerraa	
Contact: DWAYNE	SKOW	Phone:	817-999-3831	
Customer ID: 1002798		Email:	dwayneskow@sbcglobal.net	
Terms: Due on rec	eipt of Inv.	Ship Via:		

1.5.16 - Refunding order # 105428 - Applying funds toward new order 125252 - Balance due is 929.91 for an addl 64 oz- Alea

Line	Qty	Part Numbe	r / Description Unit	Price	Amount
1	417.00	B10016	/ SILVER 1 OZ STAGECOACH BAR \$1	4.55	\$6,067.35

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Page: 1 of 1		
	Order Total	\$6,067.35
	Order Miscellaneous Charges:	\$0.00
	Line Miscellaneous Charges:	\$0.00
	Line Total:	\$6,067.35

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Dwayne Skow

From:	Northwest Territorial Mint bullioncustomerservice@nwtmint.com>
Sent:	Monday, January 18, 2016 2:28 PM
То:	dwayneskow@sbcglobal.net
Subject:	Trade #125252 - Payment Received Notification

Dear DWAYNE SKOW,

Thank you for sending your payment to Northwest Territorial Mint. Your Trade Funds in the amount of \$6,067.35 was received January 5th, 2016 and posted. Trade #125252 is now paid in full with an estimated shipping window of Mar 28th - Apr 1st. An e-mail will be sent to you the evening that your order is shipped with your tracking numbers included. If there is any delay in shipment you will be notified by e-mail.

If you have any questions please e-mail us at bullioncustomerservice@nwtmint.com Please call our bullion department at (800) 344-6468 Monday through Friday, 6:00 a.m. to 5:30 p.m. and Saturdays 8 a.m. to 12 p.m. Pacific Time if you would like to place an additional order. Thank you for your business.

FUNDS HOLDING PERIOD

There is a ten-day holding period for personal checks and a five-day holding period for cashier's checks or money orders between the time we deposit your check and when your order enters the shipping queue. This waiting period allows us to be sure that funds are available and your check has cleared. Wire transfers are considered good funds the next business day.

It is possible that your check will be cleared by your bank before the end of the ten-day holding period, but please understand that due to bank privacy laws, it is simply not possible for us to inquire of your bank to know exactly when your check clears.

SHIPPING TIME

Our policy is to ship orders promptly after you have properly paid us. However, reductions in inventory resulting from an increased demand for certain bullion products and other reasons may delay shipping. If we cannot ship your order within the delivery time represented to you at the time of purchase, we will inform you prior to the expiration of that period of time that we are unable to meet the delivery date, and you may buy-back your order and obtain a full payment of the prevailing market price at the time of liquidation.

Generally, gold, palladium and platinum are shipped via United States Postal Service Registered Insured mail. Silver is usually shipped via Federal Express Ground. When your order is shipped, we will send you an e-mail with a tracking number.

ORDER LIQUIDATION POLICY

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